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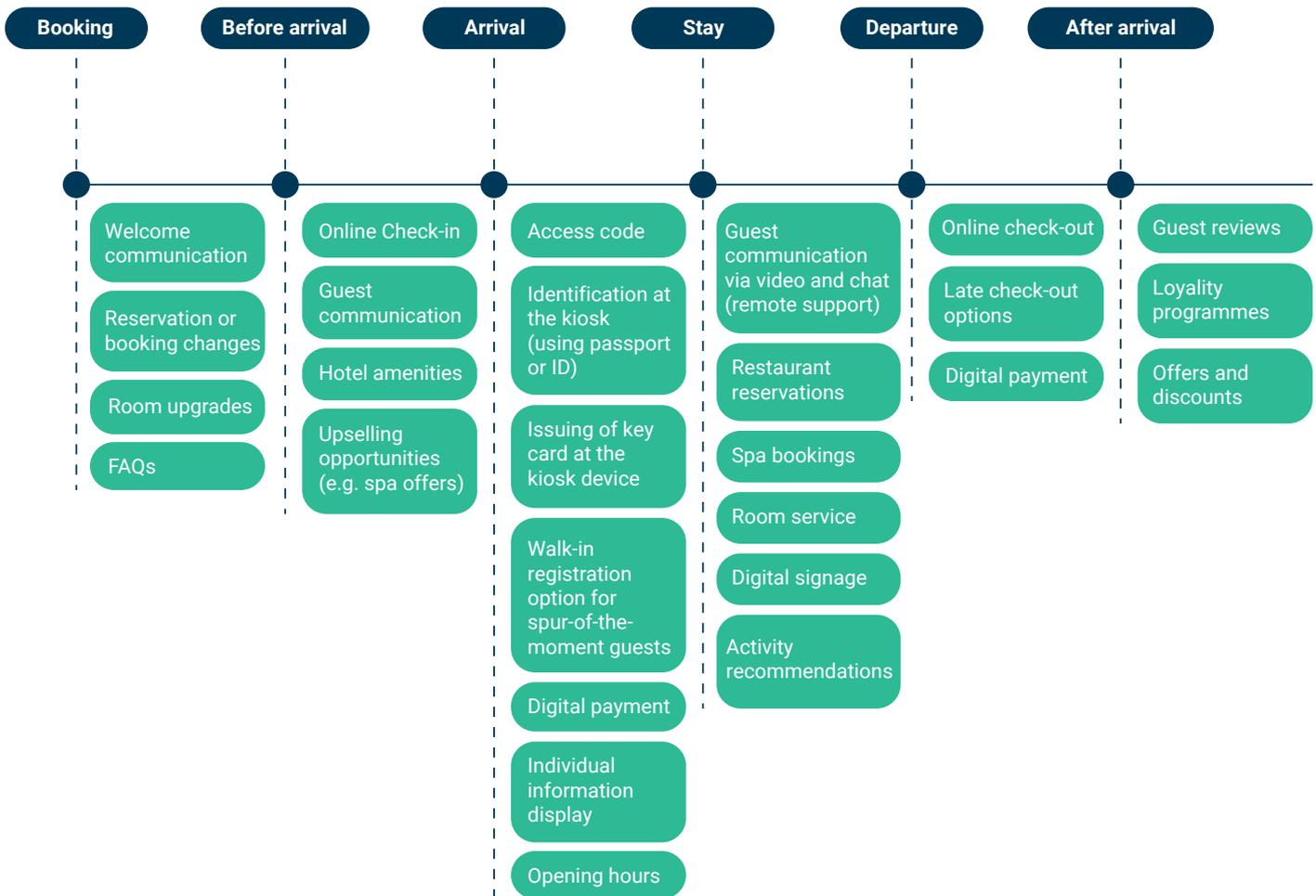
SWITZERLAND

VIRTUAL RECEPTION SOLUTION FOR HOTELS, RESORTS AND HOLIDAY APARTMENTS

Automated guest check-in and communication



Handle guest check-in and communication the smart way for a smooth virtual guest experience throughout the entire customer journey.



With the virtual check-in solution from Bouygues Energies & Services, guest check-in, check-out and service during stays are fully automatic, 24/7. The solution can be configured in three ways: self-service hotel, remote reception and virtual concierge.

Automation also saves you time and money, boosts revenue through various upselling opportunities, enables smooth, personalised interaction with guests, and provides real-time insights into guest satisfaction.

The solution can be easily integrated into existing PMS, CRM and CRS systems, ensuring seamless guest service and optimised hotel management. The hardware can also be customised to match your company branding.

The integrity of guest and hotel data is maintained at all times, while complying with the requirements of the GDPR on the processing of personal data.

Benefits at a glance

- Automated check-in and check-out 24/7
- Save time and money
- Personalisation
- Protection of personal data
- Complete booking management
- Real-time communication
- Options for upselling
- Increased guest satisfaction

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